

Operations Group Meeting 77_0908

9 August 2022, 09:20 – 16:00

Teleconference

Paper Overview

Item No.	Agenda Item	Paper Overview	Recommendations
Welcome and Introductions			
Items for Business			
1.	Previous Meeting Minutes FOR DECISION	The Draft and Confidential Minutes from the July 2022 meeting (OPSG 75) are presented for approval.	The OPSG is requested to: AGREE the redlined comments; and APPROVE the minutes as final.
2.	Actions Outstanding FOR DECISION	An update on the outstanding actions from previous meetings (OPSG 75).	The OPSG is requested to: NOTE the outstanding actions; and AGREE to any revised dates.
3.	DCC Operational Update FOR DISCUSSION (AMBER)	This presentation provides an update on the DCC's operations including portfolio, prepayment performance, Incidents, Planned and Unplanned Maintenance, Change Management and SMETS1.	The OPSG is requested to: NOTE the update and overview of DCC's current data.
4.	WNC Hubs and Claims for Losses FOR DISCUSSION (GREEN)	This paper provides an overview of two recent WNC Communication Hub (CH) Incidents, along with an overview of the ability of Parties to recover losses under the Smart Energy Code (SEC).	The OPSG is requested to: NOTE the paper.
5.	WAN Coverage Reporting FOR DISCUSSION (AMBER)	This presentation provides an update on the analysis for the monitoring of Wide Area Network (WAN) coverage.	The OPSG is requested to: NOTE the presentation.
6.	2G/3G Sunsetting FOR DISCUSSION (AMBER)	The presentation provides and overview of the sunsetting of 2G/3G services and transition to 4G. There is	The OPSG is requested to: NOTE the presentation; and

Managed by

Item No.	Agenda Item	Paper Overview	Recommendations
		also provided a proposal for the industry-wide governance framework. The DCC has include an appendix for members to provide their input prior to the meeting.	PROVIDE input and any further questions on of 2G/3G services and transition to 4G.
7.	Annual Outage & BCDR 2022 Plan FOR DECISION (AMBER)	This presentation provides an update on the outcome of the Annual outage workshop.	The OPSG is requested to: NOTE the presentation; and ENDORSE the Annual Outage & BCDR 2022 Plan.
8.	Enduring Approach to Price Change events FOR DISCUSSION (AMBER)	This presentation provides an overview of DCC's proposal to manage Services before, during and after energy price cap updates.	The OPSG is requested to: NOTE the presentation and provide feedback on the proposal.
9.	CSP N Scaling and Optimisation Plan FOR DISCUSSION (AMBER)	At the OPSG 71 meeting, the DCC reported that Phase 1 of the project will be completed by July 2022. This presentation provides the outcomes of Phase 1 and the plan for Phase 2. This will include proposals for User engagement.	The OPSG is requested to: NOTE the presentation and provide feedback on the plan.
10.	November 2022 SEC Release FOR DISCUSSION (AMBER)	This presentation provides an update on progress towards the November 2022 SEC Release.	The OPSG is requested to: NOTE the presentation and provide feedback.
11.	DSMS FOR DISCUSSION (AMBER)	This presentation provides an overview of optimal service management solution and the LC16.6 business case exemption from BEIS. The DCC hope to present the proposals at the SEC Panel meeting in September 2022 following OPSG's approval.	The OPSG is requested to: NOTE the presentation; APPROVE the proposed service management solution; and APPROVE the BEIS LC16.6 business case exemption on the proposed solution.
12.	OPSG Risk Register – Progress Report FOR DECISION	This paper provides an update on the status of actively managed entries on the OPSG Risk Register, together with any activities planned to take place during the following month.	The OPSG is requested to: NOTE the contents of this paper; PROVIDE any new candidate Risks for consideration; and

Item No.	Agenda Item	Paper Overview	Recommendations
			PROVIDE any comments on the wording, impact, and severity of any existing OPSG Risk.
13.	OPSG Issue - Incorrect or No DNO Certificates FOR DISCUSSION	This presentation provides an update on the Incorrect or No DNO Certificates.	The OPSG is requested to: NOTE the presentation and next steps.
14.	TSP Operational Readiness FOR DISCUSSION (AMBER)	This presentation provides an update on the Trusted Service Provider (TSP) readiness. This includes updates on project timescales, engagement activities, operational readiness and User considerations.	The OPSG is requested to: NOTE the presentation and provide feedback.
15.	Lookback report - Q1 2022 (Apr - June) actuals FOR INFORMATION	This paper provides the OPSG with a lookback report against the Q1 2022/23 (April – June) Work Package.	The OPSG is requested to: NOTE the Lookback Report against the Work Package for Q1 2022/23.
16.	Customer Perspective	All	
17.	Any Other Business (AOB)	Verbal	
For Information Items			
18.	Panel Feedback FOR INFORMATION (AMBER)	This presentation provides updates from the June Panel meeting.	The OPSG is requested to: NOTE the update.
19.	Spurious Alerts FOR INFORMATION (AMBER)	This presentation provides an update on SMETS 1&2 alerts and the actions taken by the DCC to mitigate and resolve the alerts.	The OPSG is requested to: NOTE the update.